



K&D Counter Tops, Inc.



Solid Surface Use and Care Guidelines

Solid Surface material is designed to be a low maintenance, easy to care for, and totally renewable countertop product. With a little effort your countertop will continue to look as new as the day it was installed.

Daily Cleaning & Care

Countertop

- A soapy water or ammonia based cleaner solution is all that is required for normal daily cleaning of dirt and residue.
- For a difficult residue or stain use Cleaner for DuPont Corian® from Stone Care International (www.stonecare.com). Spray cleaner on area, wait 30 seconds, and wipe dry with paper towel. Repeat process if necessary. If residue or stain persists follow directions for removing minor scratches.
- Disinfecting your countertop can be easily accomplished by wiping the surface with a bleach solution (1 part bleach / 1 part water). Immediately rinse surface thoroughly with water and wipe dry.
- If water marks are a problem, simply wipe with a damp cloth and wipe dry.

Sinks & Bowls

- Follow the procedures outlined above for daily routine care.
- Use Soft Scrub® and/or a green Scotch-Brite® pad to remove tougher stains and residue. Rub entire surface of sink to blend finish.
- Cleaning and disinfecting can also be accomplished by filling the sink 1/4 full with bleach solution (1 part bleach / 1 part water). Let solution stand for 15 to 20 minutes. Wash sides and bottom of sink as solution drains. Rinse sink with water.

Caring for Countertop Finish

Solid Surface material is available in a wide spectrum of colors, and countertops are fabricated with one of three finishes: matte, semi-gloss or high-gloss. Typically, darker colors and higher gloss finishes require more attention to maintain a uniform finish while lighter colors and a matte finish are easier to care for and require less attention. Follow the steps below to refurbish your countertop's finish.

- **Matte Finish** - Rub surface with a damp green Scotch-Brite® pad. Apply light pressure and rub in small circular motions. Rub entire surface of countertop to blend finish.
- **Semi-Gloss Finish** - Use a solid surface countertop polish to help hide scratches and blend in a uniform finish. Two common brands that can be found at a local hardware store or home improvement center are Countertop Magic and Hope's Countertop Polish.
- **High-Gloss Finish** - Follow steps for Semi-Gloss Finish or contact K&D Counter Tops, Inc. for professional refurbishment.

Preventing Heat Damage

Solid Surface material has an excellent heat resistance. However, it is important to minimize direct heat exposure to protect your countertop surface.

- We recommend using heat trivets or hot pads when placing hot objects on any surface.
- Allow cookware to cool before placing them in a sink.
- Although boiling water alone will not damage a solid surface sink, it is a good practice to run your faucet while pouring boiling water into your sink.

Preventing Other Damage

- DO NOT Cut directly on your Solid Surface countertop
- Avoid exposing countertop to strong chemicals such as paint removers, oven cleaners, etc. If contact occurs, quickly flush the surface with water.

Removing Minor Cuts and Scratches

Because the appearance and feel of Solid Surface material goes all the way through, scratches, cuts and minor damages can be completely repaired. Start by following the steps outlined in "Caring for Countertop Finish". If the use of a green Scotch-Brite® pad does not remove the blemish, contact K&D Counter Tops, Inc for recommendations and assistance.

For additional information or assistance, contact K&D Counter Tops, Inc.

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